

Jamie Oliver Gas Barbecue Warranty

13-12-2018

Jamie Oliver Gas Barbecues are made of high quality materials and workmanship. All Jamie Oliver products are manufactured according to our high quality standards and inspection standards. We are therefore proud to offer you the following extended warranty:

Cast aluminum lid	10 years*
Cast aluminum burner boxes	10 years*
Powder coated steel lids	5 years*
Porcelain-enameled steel lids	5 years*
Stainless steel burners	5 years*
Porcelain-enameled cast iron cooking grids	5 years*
Stainless steel cooking grids	5 years*
Porcelain-enameled flame tamers	5 years*
All other parts	5 years*

* no rust though, no burn through (excluding color fading, color change)

Conditions

The extended warranty only applies under the following conditions:

- Normal domestic use, used at single one family homes
- Has not been subject to alterations or repairs carried out by unauthorized person
- Only original Jamie Oliver spare parts are used to repair/refurbish the barbecue
- Has been stored in dry conditions throughout the year
- The barbecue has not been damaged
- A valid sales receipt and/or invoice
- If you live in a coastal area, or have your product located near a pool, maintenance includes regular cleaning of the outside surface with detergent and warm water. Never use steel wool, sand-containing abrasives to clean your barbecue.

Exclusion of Warranty:

- Consumable parts, i.e. batteries
- Normal wear and tear, scratches, color fading or unblocking of burner tubes
- Abuse, misuse, alteration, modification, misapplication, vandalism, neglect, improper assembly or installation, and failure to properly perform normal and routine maintenance
- Severe weather conditions such as hail, hurricanes, earthquakes, tsunamis, or surges, tornados or severe storms
- In no event will Jamie Oliver be responsible for installation, labor or any other costs or expenses related to the re-installation of a warranted part, for any incidental, consequential or indirect damages or for any transportation charges, labor cost or export duties

Statutory rights remain unaffected by this warranty provision. In fact this warranty grants additional right to the Owner that are independent from the statutory warranty provisions. This extended warranty is not transferable.

Jamie Oliver may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating Jamie Oliver to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

If the claimed model is no longer in the product range and an adequate spare part is not available during the extended warranty period, Jamie Oliver will replace the barbecue with a similar or higher value product.

Warranty handling

To make a claim you can contact us at:

Telephone : +31 85 0466269

E-mail : support@merison.com

Or write to:

Merison Retail B.V.

Joop Geesinkweg 224

1114 AB Amsterdam Duivendrecht

The Netherlands

To process your claim as quick as possible please prepare:

- A valid sales receipt and/or invoice.
- Barbecue model name and serial number (you find this details on the rating label of the product).
- Photographs of all the damaged parts, listed in your claim.